User's guide

DECLARATION « CE » DE CONFORMITE
"EC" DECLARATION OF CONFORMITY
Directive R&TTE 1995/5/CE

NUM'AXES
déclare que / declares that

les colliers d'éducation / the training collars
EASY DOG SOFT / EASY DOG PULSE

satisfont à toutes les dispositions de la Directive N° 1999/5/CE du 07/04/99 du Conseil Européen
comply to all dispositions of the European Council Directives below N° 1999/5/CE

et sont conformes aux normes suivantes / and comply with standards below:

ETSI EN 300 220

CE

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WARNING

Any person with individual device for cardiac assistance (pacemaker, defibrillator) must take precautions when they use EASY DOG SOFT and EASY DOG PULSE.
These devices emit some static magnetic fields (a magnet is located in the remote control).
Frequency= 869 Mhz, at = 25 mW
The devices comply with the European Standard ETSI EN 300 220.

Thank you for choosing a NUM'AXES product.

Before using your EASY DOG SOFT or EASY DOG PULSE, please read the instructions in this guide carefully and keep it for future reference.

Before using EASY DOG, we advise you to have your dog checked by your vet to ensure it is fit to wear a collar.

Check your dog's neck regularly, the repeated rubbing of the contact points against the animal's skin may cause irritation. If this happens, remove the collar until all signs of skin irritation have disappeared.

Do not hesitate to contact a professional trainer for any further advice.

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• Contents and presentation of the EASY DOG SOFT

▪ Contents of the product

- EASY DOG receiver collar fitted with short plastic contact points and a strap
- 3-V CR2 lithium battery for the collar
- EASY DOG SOFT remote control fitted with a 3-V CR2032 lithium battery
- carry strap
- this user's guide

▪ Presentation

Diagram 1
EASY DOG SOFT
REMOTE CONTROL

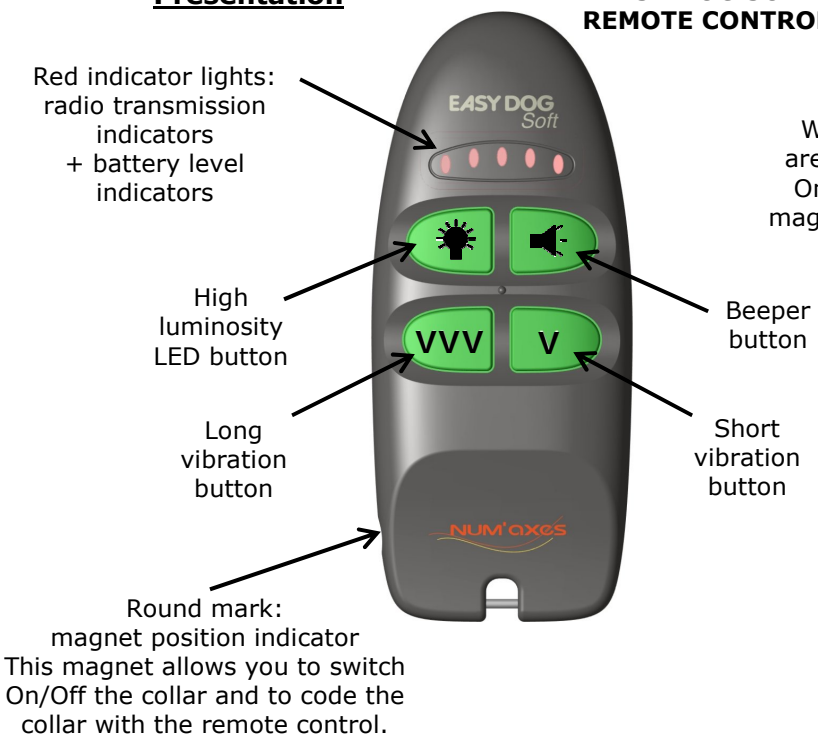
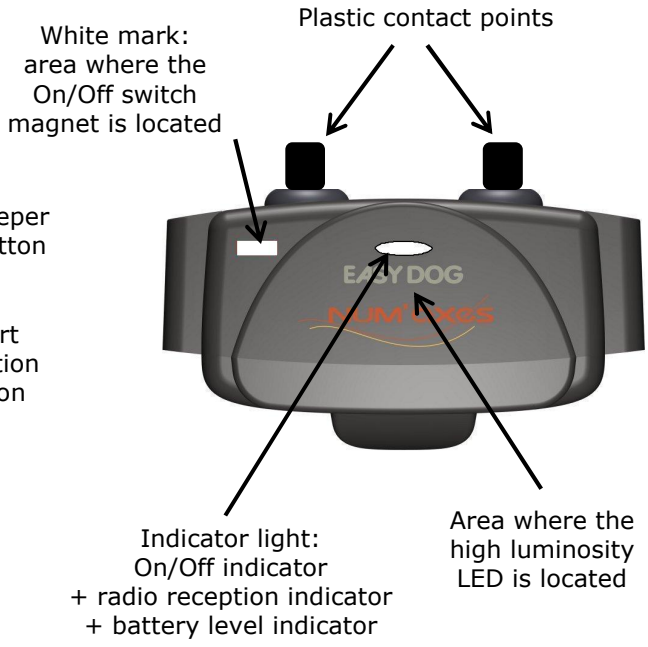

Red indicator lights: radio transmission indicators + battery level indicators
High luminosity LED button
Beeper button
Long vibration button
Short vibration button
Round mark: magnet position indicator This magnet allows you to switch On/Off the collar and to code the collar with the remote control.
EASY DOG Soft
VVV
V
NUM'axes

Diagram 2
COLLAR


Plastic contact points
White mark: area where the On/Off switch magnet is located
Indicator light: On/Off indicator + radio reception indicator + battery level indicator
Area where the high luminosity LED is located
EASY DOG
NUM'axes

• Contents and presentation of the EASY DOG PULSE

▪ Contents of the product

- EASY DOG receiver collar fitted with short contact points and a strap
- 3-V CR2 lithium battery for the collar
- EASY DOG PULSE remote control fitted with a 3-V CR2032 lithium battery
- pair of long contact points
- neon test lamp
- carry strap
- this user's guide

▪ Presentation

Diagram 3
EASY DOG SOFT
REMOTE CONTROL

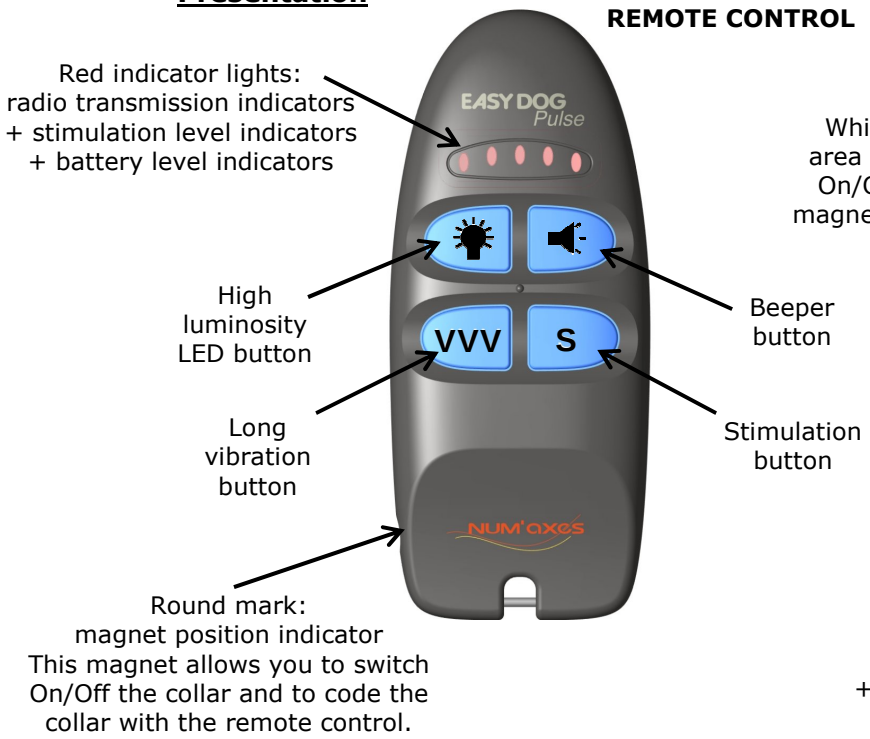
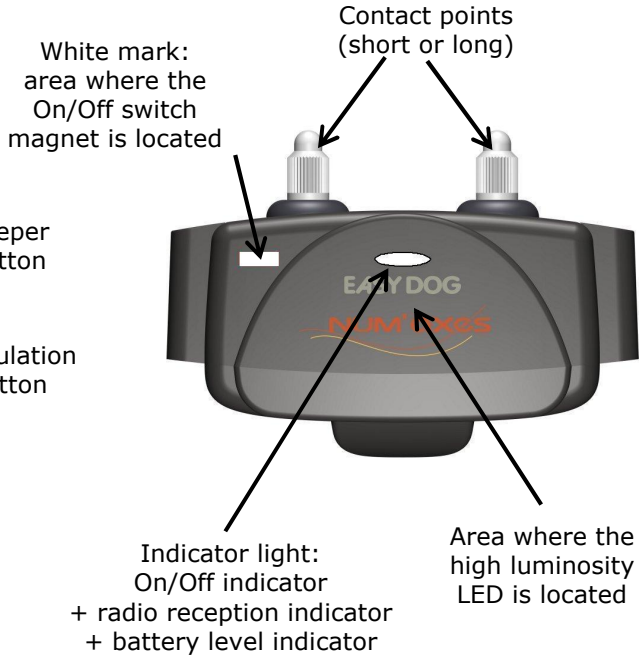


Diagram 4
COLLAR



• First use from new

▪ Fitting the battery in the EASY DOG receiver collar

- Unscrew the 4 screws of the top of EASY DOG using a screwdriver.
- Insert the battery (3-V Lithium CR2) **paying attention to follow polarity indicated on the battery housing** (ref. Diagram 5).
- A beep sound (low pitch) is emitted, indicating the correct installation of the battery.
  If you do not hear any beep after having inserted the battery, remove it immediately from its housing. Check the polarity before trying again.
- Before putting the lid back in place, check that the rubber seal is in its groove.
- Screw up the 4 screws with care (do not overtighten them).

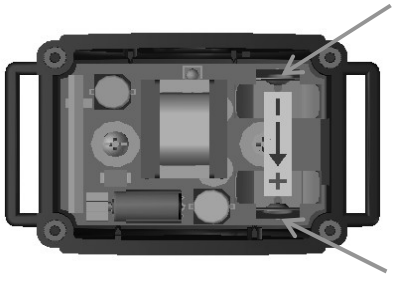
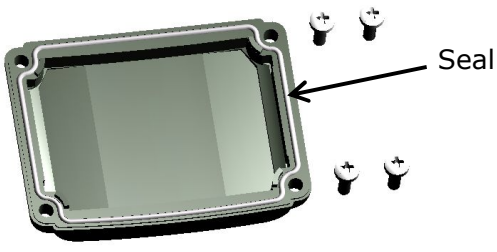


Diagram 5



- **Activate/deactivate the EASY DOG SOFT or EASY DOG PULSE remote control**

Remote control is supplied with battery fitted.

- **Activate**: as soon as the battery is in place, the remote control is ready for use.
- **Deactivate**: to deactivate the remote control you have to remove the battery from its housing.

To increase the battery life of the remote control, we recommend you to deactivate the unit if you are not using it for a long period.

- **Activate/deactivate the EASY DOG receiver collar**

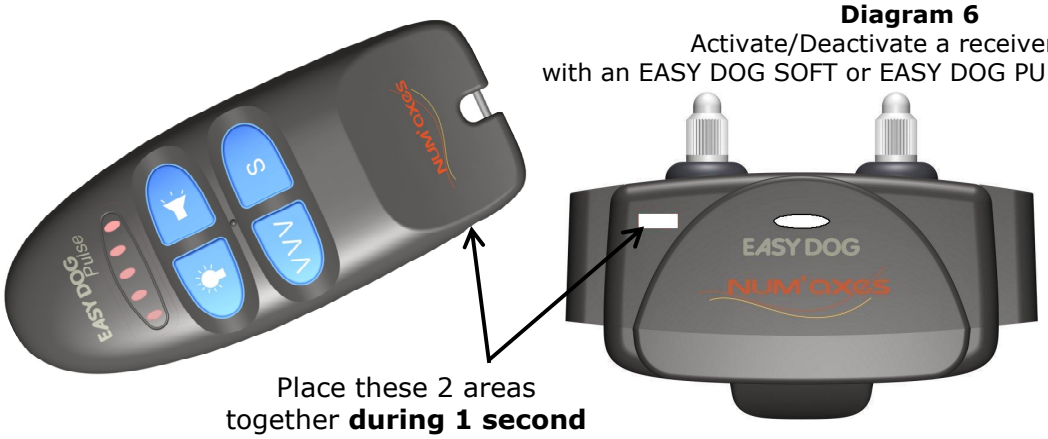
A magnet located in the EASY DOG SOFT or EASY DOG PULSE remote control is used to switch the receiver collar On or Off.

- **Activate**: move the remote control towards the collar so that the round mark on the remote control comes into contact with the white mark on the receiver collar, hold **for 1 second** (ref. Diagram 6). The indicator light on the collar will flash in green indicating that the EASY DOG receiver is ***On***.

- **Deactivate**: move the remote control towards the collar so that the round mark on the remote control comes into contact with the white mark on the collar, hold **for 1 second** (ref. Diagram 6). The indicator light on the collar will flash from green to red and then off: the EASY DOG receiver is ***Off***.

To increase the battery life of the receiver collar, we recommend you to deactivate the unit if you are not using it for a long period.

Diagram 6
Activate/Deactivate a receiver collar
with an EASY DOG SOFT or EASY DOG PULSE remote control



- **Coding of the remote control and receiver collar**

Each remote control has its own individual radio operator code. The coding of the remote control with the receiver collar enables the two units to work together.

IMPORTANT: before beginning the coding (first use of the collar or re-coding), make sure no other person is using his EASY DOG or other products from the NUM'AXES range close by: your receiver collar could accidentally record the code of his remote control. If that occurs, re-code the remote control with the receiver collar.

CODING PROCEDURE FOR THE 1ST USE

1. To begin the coding procedure, the remote control must be ready for use (battery in its housing).
2. Activate the collar: move the remote control towards the collar so that the round mark on the remote control comes into contact with the white mark on the collar, hold for 1 second.
3. Move the remote control away from the receiver collar.
4. Press the button of the remote control. A beep sound is emitted; the collar is then synchronized with your remote control.

RE-CODING PROCEDURE (for all coding procedures other than the 1st)

1. To begin the re-coding procedure, the remote control must be ready for use (battery in its housing).
2. Collar **in position "deactivated" (indicator light off)**: move the remote control towards the collar so that the round mark on the remote control comes into contact with the white mark on the collar, **hold for 6 seconds**. The indicator on the collar lights in fixed green, then flashes in red.
3. Move the remote control away from the receiver collar.
4. Press the button of the remote control. A beep sound is emitted; the collar is then synchronized with your remote control.

- **Reprogram an EASY DOG receiver collar**

The receiver collar can be re-coded **indefinitely, either with the same remote control, or with a new one** (Ref. § Re-coding procedure).

• How to use the EASY DOG SOFT remote control

The EASY DOG SOFT remote control is designed to operate with 1 receiver collar.

❖ **button: beeper**

If you press the "beeper" button , the receiver collar will emit sound signals. There is no time limit for this function: the beeper will continue to sound for as long as the button is pressed.

The central indicator light of the remote control will come on for as long as the button is pressed.

It's up to you to use the beeper depending on the way you want to train your dog.
With the beeper you can:
- send a sound to your dog when it is disobedient,
- draw its attention…

It's very important to always use the beeper in the same way in order not to disturb your dog.

❖ **button: high luminosity LED**

If you press the button, you will activate a blinking red high luminosity LED on the collar for approximately 8 minutes.

If you press the button again before the 8 minutes are over, you will stop the LED.

The central indicator light of the remote control will come on briefly.

❖ **V button: short vibrations**

If you press the **V** button, the receiver collar will emit a short vibration of approximately 1 second.

The central indicator light of the remote control will come on briefly.

It's up to you to use the vibration depending on the way you want to train your dog.
With the vibration you can:
- send a sound to your dog when it is disobedient,
- draw its attention…

It's very important to always use the vibration in the same way in order not to disturb your dog.

❖ **V V V button: long vibrations**

If you press the **V V V** button, the receiver collar will emit a long vibration. The vibration will last for as long as the button is pressed (but limited to 8 seconds maximum).

The central indicator light of the remote control will come on for as long as the button is pressed.

It's up to you to use the vibration depending on the way you want to train your dog.
With the vibration you can:

- send a sound to your dog when it is disobedient,
- draw its attention…

It's very important to always use the vibration in the same way in order not to disturb your dog.

• How to use the EASY DOG PULSE remote control

The EASY DOG PULSE remote control is designed to operate with 1 receiver collar.

❖ **button: beeper**

If you press the "beeper" button , the receiver collar will emit sound signals. There is no time limit for this function: the beeper will continue to sound for as long as the button is pressed.

The central indicator light of the remote control will come on for as long as the button is pressed.

It's up to you to use the beeper depending on the way you want to train your dog.
With the beeper you can:

- send a sound to your dog when it is disobedient,
- draw its attention…

It's very important to always use the beeper in the same way in order not to disturb your dog.

❖ **button: high luminosity LED**

If you press the button, you will activate a blinking red high luminosity LED on the collar for approximately 8 minutes.

If you press the button again before the 8 minutes are over, you will stop the LED.

The central indicator light of the remote control will come on briefly.

❖ **V V V button: long vibrations**

If you press the **V V V** button, the receiver collar will emit a long vibration. The vibration will last for as long as the button is pressed (but limited to 8 seconds maximum).

The central indicator light of the remote control will come on for as long as the button is pressed.

It's up to you to use the vibration depending on the way you want to train your dog.
With the vibration you can:

- send a sound to your dog when it is disobedient,
- draw its attention…

It's very important to always use the vibration in the same way in order not to disturb your dog.

❖ S button: progressive static stimulations

Press the **S** button to send a warning to your dog using static stimulations transmitted by the two contact points located on the receiver collar.

5 levels of stimulation are available (level 1: weak stimulation – level 5: strong stimulation).

When you press the **S** button, the indicator lights located on the remote control will come on (from 1 to 5 depending on the stimulation level reached).

The stimulation level increases **automatically** depending on how long you press the **S** button.

When you release the **S** button, the stimulation level will decrease one level at a time.

If you press the **S** button for more than 8 seconds, the collar will automatically go into safety mode for a few seconds before restarting itself normally.

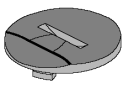
• Checking/replacing battery of EASY DOG SOFT or EASY DOG PULSE remote control

To check the condition of the battery, observe the indicator lights located on the remote control.
If **the 5 indicator lights flash quickly 3 times** when you press a button, **the battery is weak**.
Be prepared to replace it.

Performance (radio range) of the remote control may deteriorate as battery becomes weak.

NUM'AXES advises to use the same type and same brand of batteries as those supplied in your new purchased product. Other brands of batteries may not operate, or may not be compatible with your product.
You can purchase the suitable batteries from NUM'AXES or from your distributor.

Replace the old battery with a new one as follows:
- On the back of the remote control, use a coin to remove the battery cover.
- Remove the old battery.
- Insert the new battery (3-V lithium CR 2032) **making sure the "+" noted on the battery is visible** (ref. Diagram 7).
- Put the battery cover back in place and use a coin to close it.
- Check the remote control operates correctly.



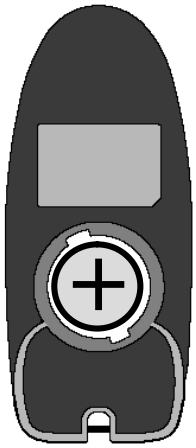


Diagram 7
Replacing battery of
EASY DOG SOFT or **EASY DOG PULSE**
remote control

WARNING
Make sure the polarity is correct

"+" of the battery must be visible

• Checking/Replacing battery of receiver collar

To check the condition of the battery, observe the indicator light located on the front of the receiver collar:
- battery sufficiently charged: flashes slow green.
- weak battery: flashes quickly red.
  Replace the old battery with a new one (3-V Lithium CR2) (See § First use from new – Fitting the battery in the EASY DOG receiver collar) then check the receiver collar operates correctly.

NUM'AXES advises to use the same type and same brand of batteries as those supplied in your new purchased product. Other brands of batteries may not operate, or may not be compatible with your product.
You can purchase the suitable batteries from NUM'AXES or from your distributor.

● Changing the contact points of EASY DOG PULSE collar

Two different series of contact points are supplied with the EASY DOG PULSE collar.

The length of the contact points must be sufficient to have proper contact with the dog's skin, enabling the device to operate correctly.

If you have a long-haired dog and the short contact points fitted to the collar in the factory are inadequate, remove and replace them with the long ones supplied with the kit. **Carefully tighten them manually (do not use a key)**.

● How to check that your EASY DOG SOFT is functioning properly

You can check that your EASY DOG SOFT is operating correctly at any time.

- Turn "On" the remote control and receiver collar.
- Check the functions of the product as follows:
  - when you press the button, the collar must emit beep sounds
  - when you press the , the high luminosity LED in the collar must light
  - when you press the **V V V** button, the collar must vibrate for as long as the button is pressed (but 8 seconds max)
  - when you press the **V** button, the collar must vibrate for approximately 1 second

● How to check that your EASY DOG PULSE is functioning properly

You can check that your EASY DOG PULSE is operating correctly at any time.

- Before doing so, make sure the receiver collar is turned "Off" (indicator light off).
- Place the neon test lamp in contact with each of the contact points (by unscrewing them then by screwing them up in order to grip wires of the test lamp under the contact points).
- Turn "On" the remote control and receiver collar.
- Check the functions of the product as follows:
  - when you press the button, the collar must emit beep sounds
  - when you press the , the high luminosity LED in the collar must light
  - when you press the **V V V** button, the collar must vibrate for as long as the button is pressed (but 8 seconds max).
  - when you press the **S** button, the neon test lamp must light
- Before disconnecting the test lamp, make sure the receiver collar is turned "Off" (indicator light off).

● Getting the best results

The training instructions you send to your dog are sent from the remote control to the receiver collar by radio waves.
These radio waves are sensitive and the range reaches approximately 200 meters (depending on geography and environment).

The performances of your EASY DOG SOFT or EASY DOG PULSE will be optimal if you respect the following recommendations:

- To obtain a good radio range, do not cover the part located above the indicator lights when you hold the remote control in your hand.
- The position of the receiver collar around the neck of the dog should be in the following way: the On/Off indicator light is visible and is not in contact with the breast of the dog.
- Check the batteries (remote control and receiver collar) before using the unit and replace them as soon as the level of load is weak.
- The performances of the batteries decrease slightly under temperatures lower than 0°C. If possible keep the remote control warm (e.g. inside a pocket) before using it.

• Fitting the collar

The strap must be adjusted so that the contact points are in contact with the skin of the dog.

Collar adjustment is very important:

- **If the strap is too loose, the collar is likely to move and repeated friction can irritate the skin of your dog. Furthermore, it will not function correctly.**
- **If the collar is too tight, the dog will have breathing difficulties.**

The strap is properly adjusted when you can insert two fingers between the strap and your dog's neck.

Do not leave the collar positioned at the same place for long periods (i.e. over 3 hours) because this can cause irritations. If your dog must carry the collar for long periods, change regularly the position around the neck of your dog

Never leave the collar more than 8 hours per day on your dog. Check your dog's neck regularly. If irritations appear, remove the collar until all signs of skin irritation have disappeared.

• Starting out with the training collar

- You can start using the collar with 6 month-old puppies that have already received some rudimental training: "stay", "sit", or at least "no".
- DO NOT USE the collar with dogs that are not in good physical shape (i.e. cardiac problems, epilepsy) or have behavioural problems.
- Your dog will need to get used to the collar; for a few days let the dog wear the collar but do not use it.
- Positive and effective training takes time. **Do not rush**:
  - Choose a familiar area, a place your dog is used to.
  - Choose the right moment to press the button: at the exact time your dog does something wrong.
  - Give your dog plenty of encouragement: he will learn faster and his desire to respond will only increase.
- Do not hesitate to contact a professional trainer for any further advice.

• Cautions for use

- **The EASY DOG receiver collar is totally waterproof**. Your dog can swim in water. In order to maintain water tightness, we recommend the replacement of the seal located in the receiver collar every year.
- **The EASY DOG SOFT and EASY DOG PULSE remote controls are shower proof only**: they are only designed to remain a short time in the rain. Put them in a dry place as soon as possible. If your remote control falls into the water, it could be damaged in an irreversible way.
- The dog should not wear a medal, metallic collar, or any other kind of collar together with the training collar.
- Avoid placing the remote control close to objects sensitive to magnetic fields, which could be irreversibly damaged.
- Do not place or keep the unit in places exposed to high temperatures.
- It is necessary to replace the battery every two years, even if the unit has not been used for long periods.
- Never leave discharged batteries in the unit (remote control and collar): they could damage your product.
- Remove the battery from the receiver collar and from the remote control if you are not using the appliance for 3 months or more. The collar will memorize the configuration chosen (coding).
- Keep your EASY DOG unit out of reach of children. It is not a toy for you or your children.

• Maintenance

- Avoid cleaning the unit with volatile liquids such as solvents or cleaning fluids. Use a soft cloth and neutral detergent.
- In order to maintain water tightness, we recommend the replacement of the seal located in the receiver collar every year.
- The strap can be washed with soapy water.

• Troubleshooting

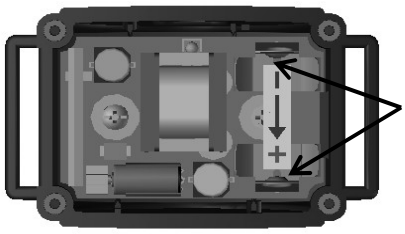
Should your product stop working or develop a fault, first read this user's guide over, then check the batteries and replace them if necessary and retry. Also check that you are using the product correctly.

If you encounter any problem, re-code the receiver collar (ref. re-coding procedure).

Reinitialize the system as follows:

- Remove the collar battery from its housing
- With a metallic tool (e.g. screwdriver, scissors) touch each of the 2 battery contacts for approximately 2 seconds (ref. Diagram 8)
- Insert the battery again: one beep sound is emitted indicating the battery is in correct position
- Restart your EASY DOG using the remote control.

Diagram 8



Reset:
connect the 2 supports of the battery

If the problem persists, **contact your distributor or check out on www.numaxes.com**. You can also contact **NUM'AXES** at **+33.2.38.63.03.84** or by Email **internationalsales@numaxes.com**.

Depending on the extent of the malfunction, you may have to return your product for service and repair.

For all repairs, please supply the following:

- the complete product
- the proof of purchase (invoice or sales receipt)

If you omit one of these items, the After Sales Service will have to invoice you for any repair costs incurred.

• Technical specifications

	EASY DOG SOFT / EASY DOG PULSE remote control	Receiver collar
Power	1 3-V CR2032 lithium battery	1 3-V CR2 lithium battery
Battery life	In stand-by: approx. 6 months Continuous use: approx. 1 ½ month	In stand-by: approx. 7 months Continuous use: approx. 2 months
Frequency (Power)	869.525 MHz (25 mW)	869.525 MHz
Antenna	Integrated	Integrated
Range	Approximately 200 m	
Tightness	Shower proof	Waterproof
Radio operator safety and coding	By microcontroller	By microcontroller
Indicator of wear of the batteries	Indicator lights	Indicator light
Levels of stimulations	EASY DOG SOFT: no stimulations EASY DOG PULSE: 5 levels	
Use temperature	Between – 20°C and +40°C	between – 20°C and +40°C
Dimensions	98 mm x 42 mm x 17 mm	68 mm x 43 mm x 38 mm
Weight (with the battery)	36 g	75 g (without strap) Collar adjustable to neck sizes from 20 to 50 cm

• Guarantee

NUM'AXES guarantees the products against all manufacturing defects for two years after purchase.
All postage and packing charges will be the purchaser's sole responsibility.

• Guarantee conditions

1. The guarantee will be effective only if the proof of purchase (invoice or sales receipt), without cancellation, is submitted to the distributor or to NUM'AXES. The guarantee is limited to the original purchaser.
2. This guarantee does not cover the following:
   - Changing the battery,
   - Changing the strap,
   - Direct or indirect risks incurred when sending the article back to the distributor or to NUM'AXES,
   - Damage to the product caused by:
     - negligence or incorrect use (ex: bites, breakage, cracking),
     - use contrary to the instructions or not envisioned therein,
     - repairs performed by unauthorized persons.
   - Loss or theft.
3. If the product is found to be defective, NUM'AXES will either decide to repair or to replace it.
4. No claim may be advanced against NUM'AXES, particularly in relation to incorrect use or breakdown.
5. NUM'AXES reserves the right to modify the characteristics of its products with a view to making technical improvements or to complying with new regulations.
6. The information contained in this guide may be subject to amendment without prior notice.
7. Photos and drawings are not contractual.

- **Spare parts**

You can purchase spare parts (strap, batteries, contact points …) from your supplier at any time.

- **Collection and recycling of your device at the end of its life**

The pictogram ▬ which appears on your product means that this one can not be thrown with household refuse.
You have to bring the device to a collection location suitable for treatment, development, recycling of electronic wastes or bring it back to your distributor.
Adopting this process, you do something for the environment; you contribute to the preservation of natural resources and to the protection of human health.

NUM'axes
Nature & Technologies

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FOR PET PROTECTION